

## TERMS AND CONDITIONS

I authorize Pet Sitting By Julie to act as my agent in the event of my pet(s) needing medical attention. I further agree that I will be responsible for any and all costs of any veterinary care deemed necessary by the licensed veterinarian.

All pets are to be free of fleas and ticks and be current on vaccinations.

Client acknowledges that **payment is due on or before the first visit without further invoice or notice.** Accepted forms of payment include check, cash, credit card, or PayPal. If payment is not received on or before the first day of service, all visits are subject to cancellation. A handling fee of \$25.00 will be charged on all returned checks. In the event a check is returned, the Client will be required to use other forms of payment for all future services. An advance deposit may be required whenever warranted in the sole judgment of Pet Sitting By Julie. For Clients using regular daily services, invoices will be sent on the 1<sup>st</sup> and 15<sup>th</sup> of each month. Payment will be due upon receipt. In the event it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorney's fees and costs of collection.

Client authorizes Pet Sitting By Julie to post photos of pets on company website and/or social media pages.

Client acknowledges that no credits or refunds will be given if Client returns home before what was originally reserved.

Pet Sitting By Julie is an independently owned and operated sole proprietorship. We are not affiliated with any other pet care providers. In the event we are booked or otherwise unavailable to provide services for your pet(s), we may, upon Client request, refer you to another pet sitter in the area. Pet Sitting By Julie is not responsible or liable for Client's pet(s) or home while under the care of another sitter.

Client agrees to maintain a comfortable temperature in the residence for the duration of the pet sitting schedule. Pet Sitter may adjust the thermostat as necessary. In the event there is an air conditioning or heating unit malfunction, and the indoor temperature becomes too hot or cold, Client will be responsible for scheduling repairs, at their own expense, within 48 hours of unit break down. If Client is unable to schedule repairs (e.g. out of the country, unavailable by phone, etc.), Pet Sitter will arrange for repairs and Client will be invoiced for all related expenses.

Client acknowledges that a \$50 nonrefundable deposit will be required when reserving visits during and around major holidays. This deposit will be applied to the invoice. (Major holidays include New Year's Eve, New Year's Day, Independence Day, Thanksgiving, Christmas Eve, Christmas Day, and the calendar week of the holiday).

In the event of personal emergency or illness of Pet Sitter, Client authorizes Pet Sitting By Julie to arrange for another qualified person to fulfill responsibilities as set forth on this contract. In such case, Pet Sitting By Julie will remain fully responsible for the proper discharge of all services under this Agreement. Every attempt will be made to notify client regarding such situation.

Client acknowledges that Pet Sitting By Julie is not responsible for any injuries to pet that occur as a result of pet's own environment (i.e. pet injures itself on something in the house or yard or escapes from yard due to inadequate fencing, if instructions to Pet Sitter include allowing pet to run free in back yard, etc.)

Client acknowledges that Pet Sitting By Julie is not responsible or liable for the security of the premises or loss if other individuals have access to client's home or if the client leaves the property not properly secure.

Client acknowledges that Pet Sitting By Julie is not responsible or liable for damage done to your home beyond Pet Sitter's control. This includes but is not limited to leaks, electrical problems, or acts of nature.

Client acknowledges that Pet Sitting By Julie is not responsible or liable for any loss or damage in the event of a burglary or other crime that should occur.

Client acknowledges that by checking the box, he/she is providing written approval for the provision of services by Pet Sitting By Julie during any service period scheduled by Client and accepted by Pet Sitter. Upon such scheduling and acceptance, Pet Sitting By Julie will be authorized to enter Client premises and perform services without additional signed contracts or written authorization and to accept telephone, text, and email reservations for future visits. **Client agrees to provide at least 48 hours' notice for pet sitting service requests.** Pet sitting service requests made with less than 48 hours' notice are subject to an additional \$5 fee per visit.